

**Code: 9FHS201**

MCA II Semester Regular & Supplementary Examinations, October/November 2013

**ORGANIZATION STRUCTURE AND PERSONNEL MANAGEMENT**

Time: 3 hours

Max. Marks: 60

Answer any five questions  
All questions carry equal marks

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- 1        What are social responsibilities of management?
- 2        How do you design organizational structures?
- 3        How do you develop corporate strategy?
- 4        Explain the evolution and objectives of personnel management.
- 5        Write short notes on:
  - (a) Manpower inventory.
  - (b) Job description.
  - (c) Manpower forecasting.
- 6        What are the objectives of performance appraisal?
- 7        Discuss the strategies to deal with conflicts and stress.
- 8        What is business process re-engineering?

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